

Kaua'i COVID-19 Resources

In response to the COVID-19 crisis, local nonprofits, community leaders, and local/state government have mobilized resources to support the most essential needs in our county. Some of those resources are listed here, including programs for everyone, from kupuna to keiki. Remember to check for updates on each program as benefits may expand or reduce anytime.



HOUSING

Loan services and landlords are encouraged to work with mortgage holders and renters affected by the COVID-19 emergency to find the best options.

Homeowners

Government-guaranteed mortgages such as FHA, USDA, VA, HUD Sec 184, [Fannie Mae](#), or [Freddie Mac](#), are eligible for interest and **penalty-free forbearance** (payments can be paused) for at least 6 months and up to one year.

Shelters

- KEO offers Emergency Shelter. [Kauai Economic Opportunity INC](#)
☎(808) 245-4077
- [YWCA](#) provides emergency shelter for people experiencing domestic or sexual violence. ☎(808) 245-5959
- [Women in Need](#) offers shelter support for women & children.
☎(808) 2451-996
- For Houseless Hawaii residents who wish to shelter in place at a County campground:
 - Campgrounds are only allowed at Anini, Anahola, Lydgate, Salt Pond, and Lucy Wright parks.
 - County officials are issuing **required permits** at no-cost to those who qualify.
 - Some parks are already at capacity, please **call first** ☎(808) 241-4460

Renters

During this emergency, evictions for failure to pay rents, leases, or other related charges, and increasing of rent are **prohibited**.

- From March 27 to July 26, Public Housing, Section 8, USDA rural housing, or Low Income Housing Tax Credits program are also eligible. After July 26, renters will be responsible for making payments.

Assistance

To check eligibility for forbearance or rent moratorium, ☎(800) 569-4287 for a [HUD approved housing counselor](#) or contact:

- [Hawaiian Community Assets, Inc. - Anahola Branch](#) ☎(808) 632-2770
- [Legal Aid Society of Hawaii](#) ☎1(800) 499-4302 or (808) 245-4728

Low income families looking for support on mortgage or rent payment, can contact:

- [Catholic Charities](#) HOPE line ☎(808) 241-4673
- OHA's [Emergency Assistance](#) - Kahiau Program for Native Hawaiians. ☎(808) 784-4464 or visit <https://www.hawaiiancouncil.org/kahiau>
- The Department of Hawaiian Home Lands (DHHL) offers an Emergency Rental Assistance Program. ☎211 or visit <http://dhhl.hawaii.gov/covid-19/>
- ModestNeeds.org provides grants to assist those at risk for houselessness. ☎(844) 667-3776





UTILITIES

Service providers are willing to waive late fees, maintain services, and set payment options **for those affected by the pandemic**. To find out the options, contact each provider directly.

- [Sewer](#) offers to waive the fee for online payment. ☎(808) 241-4082
- [Kauai Water Dept](#) offers to waive late fees. ☎(808) 245-5400
- [Kauai Island Utility Cooperative](#) (KIUC) has suspended service disconnections. ☎(808) 246-4300
- [AmeriGas](#) offers to suspend late fees and disconnections through June 30. ☎1(800) 263-74427
- [HawaiiGas](#) offers payment plans and is not discontinuing services ☎(808) 245-3301
- [Spectrum](#) offers to waive late fees and not terminate services. ☎(855) 273-7629
- [AT&T](#) offers to waive late fees or data overage charges. ☎1(800) 288-2020
- [Verizon Wireless](#) offers to waive late fees and not terminate services. ☎(800) 922-0204

Assistance

Financial assistance programs for food, utilities, and other essentials for eligible families:

- The Low Income Home Energy Assistance Program (LIHEAP) offers support with electric or gas bills. Contact KEO at keo@keoinc.org or ☎(808) 245-4077
- [Temporary Assistance for Needy Families](#) (TANF) can provide monthly cash benefits. ☎1(855) 643-1643
- [Helping Hands Hawaii](#) offers an Emergency Assistance Program. ☎(808) 440-3835
- [Catholic Charities](#) provides utilities assistance. ☎(808) 241-4673
- [Queen Liliuokalani Trust](#) provides kōkua through one-time emergency assistance for Native Hawaiian families who qualify. ☎(808) 466-8102



CHILDCARE & CHILDREN'S PROGRAMS

- The agency for childcare resources can help families looking for affordable childcare options. Contact PATCH (People Attentive to Children) ☎(808) 246-0622 or mkelley@patch-hi.org
- The Institute for Native Pacific Education and Culture Help (INPEACE) supports families looking for childcare. Contact laciec@inpeace.org or ☎(808) 245-0045
- [Child Care Connection Hawaii](#) offers subsidy programs for income eligible families. ☎(808) 245-2193
- [The Boys & Girls Club of Kauai](#) offers a modified 4-week summer program for youth.
- Visit the Executive Office on Early Learning's website for more resources for families with children: <http://sites.google.com/eoel.hawaii.gov/covid-19/home>

Other Programs

- The [Easter Seals Kauai](#)'s Early Intervention program supports the development of infants ages 0 to 3. ☎(808) 245-7141
- [Queen Liliuokalani Trust](#): Social services for Native Hawaiian families. ☎(808) 245-1873
- [Hale Opio](#): Case management for youth. ☎(808) 245-2873
- [Keiki to Career](#): Information for parents and children. Visit their [FB page](#) or ☎(808) 632-2005
- [Family Hui Hawaii](#): Peer-led parenting group for families with keiki, age0-5. Visit their [FB page](#) or ☎(808) 230-7112



FOOD ACCESS

Food resources are open to anyone experiencing food insecurity. **The availability of food services changes constantly, please contact the provider and check for eligibility before visiting any center.**

Food Emergency Meals & Pantries

This list includes some of the pantries, meals, and emergency food providers available for those facing food insecurity. **Availability of food services changes daily, please call first.**

North

- St. William Church at Hanalei Colony Resort, Haena ☎(808) 346-2850
- St. William Church, Hanalei ☎(808) 346-2850
- Church of the Pacific, Princeville ☎(808) 826-6481
- North Shore Food Pantry, Kilauea. Anaina Hou Community Park ☎(970) 618-8889

East

- Anahola Beach Park, Anahola.
- U-Turn for Christ, Anahola ☎(808) 778-4751
- Hale Ho’omalua, Kapaa ☎(808) 821-2520
- Boys and Girls Club, Kapaa ☎(808) 821-4406
- Kapaa Missionary Church ☎(808) 822-5594
- St. Catherine’s in Kapaa ☎(808) 635-3722
- Kauai Lighthouse Outreach Center, Kapaa ☎(808) 631-1179
- The Kauai Store, Kapaa ☎(808) 631-6706

Central & South

- Hui O N Makuhine, Central coverage area ☎(808) 639-1070
- KEO, Lihue ☎(808) 245-4077
- Lihue Salvation Army ☎(808) 245-2571
- QLIC’s Kīpuka Kua’i, Lihue ☎(808) 245-1873
- Holy Cross/Sacred Heart, Kalaheo ☎(808) 651-9725

West

- King’s Chapel, Eleele ☎(808) 335-6845
- Hanapepe Salvation Army ☎(808) 335-5441
- Nana’s House, Waimea ☎(808) 338-0252
- Boys and Girls Club, Waimea ☎(808) 482-2087
- Westside Christian Center AOG, Kekaha ☎(808) 643-7040

For the most UP TO DATE LIST, call Malama Kauai ☎(808) 828-0685 x23 or visit www.malamakauai.org/mk/kauai-emergency-food-resources/

Community Resources

- [Hawaii Food Bank-Kauai Branch](#) ☎(808) 482-2224
- [Kauai Independent Food Bank](#) ☎(808) 246-3809
- Crossroads Christian Fellowship Church offers no-cost meals through their the [Nourish Kauai](#) program for families in need of assistance.
- [E Ola Mau Nau Leo O Kekaha](#) offers fish and food delivery in Kekaha. ☎(808) 346-7400
- [Early Head Start Program](#) provides lunches for children participating in their program. ☎(808) 245-5914
- Those in need of assistance feeding their pets, can contact [The Kauai Humane Society](#) ☎(808) 632-0610

Supplemental Resources

The CARES Act provides supplemental funding for nutrition programs, including:

- [Supplemental Nutrition Assistance Program](#), SNAP ☎(808) 274-3371
 - Check for the [Da Bux](#) for 50% discounts on qualifying local products
- [Supplemental Nutrition for Women Infants, and Children](#), WIC ☎(808) 241-3080
- [Public Assistance](#) ☎(855) 643-1643



FOOD ACCESS (Cont.)

For Kupuna

- [Malama Kauai](#) offers free CSA Box Delivery for low-income Kupunas with limited transportation. Complete the [Intake Form ONLINE](#) or ☎(808) 828-0685 x23
- The Agency of Elderly Affairs (AEA) provides assistance including the [Meals on Wheels](#) program. Call to be referred to a social worker and access this and other resources for seniors. ☎(808) 241-4470
- **Kumano I Ke Ala in Waimea** offers meals every Friday from 5-6pm for seniors 65+. Email kumanoikeala@gmail.com
- [StayHomeKauai.com](#) offers assistance and food delivery to adults 65+ stayhomekauai@gmail.com
- [Our Kupuna](#) offers food & supplies delivery to adults 65+. ☎(808) 400-4506
- **The Kupuna Kare program** for food delivery is currently at capacity. Please stay tuned for updates from the Office of Economic Development. ☎(808) 241-4299
- Low-income seniors can apply for **Senior Farmers Market Nutrition Program vouchers** through Hawaii Food Bank (waitlist). ☎(808) 482-2224 or [Apply online](#).

For Keiki

- [Pandemic Electronic Benefit Transfer](#) (P-EBT): Families with children who previously received free or reduced-price meals are eligible for a one-time payment for food assistance. Contact hi.pebt@dhs.hawaii.gov
- DOE offers a [GRAB & GO](#) breakfast (7:30-8am) & lunch (11:30am-12pm) at Kekaha El, Waimea HS, Koloa El, Chiefess Kamakahelei, & Kapaa HS.
- **Malama Kauai** provides:
 - Free produce & dairy boxes from local farmers once a week during selected schools' GRAB & GO-lunch (from 11:30 am until pau).The sites are Kilauea El (Mondays), Kapa'a HS (Tuesdays), King Kaumuali'i El (Wednesdays, although not a DOE meal site), Koloa El (Thursdays), and Kekaha El (Fridays).
 - Keiki CSA Box Program: A free CSA Box Delivery for low-income residents facing barriers to transportation to get to pantries. Complete the [Intake Form ONLINE](#) or call for assistance.
 - For more information, call ☎(808) 828-0685 x23



FINANCIAL ASSISTANCE

Contact the Department of Labor and Industrial Relations (DLIR) to receive the [support you may be eligible for](#).
☎(833) 901-2275

- Apply for Unemployment Compensation (UC) online <http://labor.hawaii.gov/ui/>
 - The CARES Act provides an additional \$600 per week through July 31.
 - You may also qualify if your work hours have been cut or reduced to zero but you are still employed.
 - Pandemic Unemployment Assistance (PUA) is receiving applications online for those self-employed or usually ineligible for UC. <http://pua.hawaii.gov>

- Communities from Micronesia and Marshall Islands can call We Are Oceania to receive help completing their applications ☎(808) 762-5752. Chuukese, Kosraean, & Marshallese language interpreters available.
- For more information on economic resources, visit <https://recoverynavigator.hawaii.gov/>

For more information on resources Call ☎211 - [Aloha United Way](#) (AUW) or KEMA ☎(808) 241-1800.

Disclaimer: Benefits and services available continue to change. For the most up-to-date version, please visit www.kauai.gov/covid-19



HEALTH CARE ACCESS

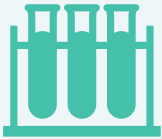
Doctors & healthcare providers now offer **telehealth** appointments to protect patients and their families while providing services. Please, contact Health Insurance for costs & guidance prior to the appointment.

- [Kaiser Permanente](#) offers 24/7 advice lines, and online/phone appointments. ☎(808)246-5600
- [HMSA](#) will waive cost sharing and deductibles for fully insured commercial, Medicare Advantage, & QUEST Integration members who use telehealth visits. ☎(808) 948-6079
- Call the [Pacific Basin Telehealth Resource Center](#) for more information. ☎(808) 956-2514

Uninsured or underinsured

For those with no insurance or close to loss coverage:

- [Med-QUEST](#): Offers Medicaid and CHIP insurance for low income families. Submit the application online or ☎1(800) 316-8005 <https://medical.mybenefits.hawaii.gov2>
- [We are Oceania](#) offers assistance with Health Insurance applications for communities from Micronesia. ☎(808) 294-1692 / 3601 / 0533 / 2861
- [HMSA's Online Care](#) offers telehealth services for **anyone in Hawaii**, 18+ years old.
- [Ho'ola Lahui Hawai'i](#) offers affordable health care. To access the Ho'ola Cares Discount Program, ☎(808) 240-0100



COVID-19 TESTING

If you believe you have been exposed or develop any symptoms, contact your doctor or primary care provider (PCP). Only a doctor can decide when a patient needs to be tested. **Symptoms** may include cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, and new loss of taste or smell. Symptoms may look different among children, call their PCP if changes in the health and/or behavior of a child are noticed.

- For those who do not have a PCP or doctor, please contact
 - The Wilcox Respiratory Clinic: Telephone visit. ☎(808)2451504
 - [The Wilcox virtual Clinic](#): Check symptoms without visiting the doctor's office. Daily, 8am to 8pm. ☎(808) 462-5430
 - Ho'ola Lahui Hawai'i: affordable care for uninsured individuals. ☎(808) 240-0100
- Online screenings are also available at
 - The University of Hawaii, includes language access options. ☎(808) 692-1060 or visit https://hawaii.virtriage.com/#/uh_covid19
 - The CDC's Coronavirus Self-Checker: visit <https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html#>

Testing Sites

The following locations offer drive-up specimen collection for COVID-19 testing.

- Kaua'i Veterans Memorial Hospital ☎(808) 338-9431
- Wilcox Medical Center, Lihu'e ☎(808) 245-1100
- Kaua'i Medical Clinic, Kapa'a ☎(808) 245-1100

Availability and hours subject to change, please call first



MENTAL & BEHAVIORAL HEALTH

If you or a loved one is experiencing COVID-19 related emotional or mental health issues, please 📞 1(800) 753-6879 or text the word “ALOHA” to 741741 for support.

Additional no-cost mental health services for uninsured or underinsured community members:

- Mental Health Pro Bono offers care access through Hawaii Psychological Association telehealth services. <https://hawaiipsychology.org/>
- DOH's programs:
 - Child & adolescent mental health [services](#). Visit the [Kauai Family Guidance Center](#) or 📞 (808) 274-3883
 - Call [the Parent Line](#) for free & confidential support on child behavior and development. 📞 1(800) 816-1222
 - LGBTQ++ Information & support at the [Sexual and Gender Minorities \(SGM\) Resource Hub](#).
 - Adult mental health and case management, 📞 (808) 643-2643
 - Telepsychiatry & telepsychology, visit <https://hawaii.virtriage.com/#/uhtelepsych>
- [Suicide Prevention Resource Center](#) provides 24/7, free & confidential support for people in distress and crisis resources for you or your loved ones, 📞 1(800) 273-8255
 - Options for Deaf & Hard of Hearing available.
- [Healthy mothers, healthy babies](#) of Hawaii offers virtual new parent support groups, telehealth lactation and mental health services. 📞 (808) 7375805
- [Women in Need](#) offers support for women & children with history of domestic violence, substance abuse, or incarceration. 📞 (808) 2451996
- [YWCA](#): Case management and crisis intervention. Crisis line 📞 (808) 245-4144 - Domestic Violence line 📞 (808) 245-6362
- The American Red Cross has developed a Virtual Family Assistance Center (VFAC). Visit www.redcross.org/VFAC to access programs, information, & referrals. 📞 1(833) 492-0094 (toll-free)



KEY ONLINE RESOURCES

- Visit [Kūpa'a Kaua'i, pulling together](#) for resources and inspirational stories in which our county pulls together into recovery. <https://kauaiforward.com/>
- Economic & Community Recovery Navigator for resources for business and residents recoverynavigator.hawaii.gov/
- Resources for Hawai'i During the Pandemic, Senator Brian Schatz www.schatz.senate.gov/coronavirus
- Crowdsourced Hawaii COVID-19 Resources resilienthawaii.org/
- Legal Aid. COVID-19 Legal Help & Resources <https://www.legalaidhawaii.org/covid-19-legal-help.html>. Information also available in [Marshallese](#), [Chuukese](#), [Filipino](#) (Tagalog & Ilokano), & [Kosraean](#).
- Hawai'i Food Resources During the Pandemic: Interactive Map higicc.maps.arcgis.com/apps/MapSeries/index.html?appid=d2db01bc7d394f059b0481a1c13b8d1b
- Hawaii Children Action Network Interactive Map for COVID-19 Resources covid19.hawaii-can.org/
- Hawaii State Department of Health. COVID-19 information hawaiiicovid19.com/
- Kauai Emergency Management Agency (KEMA) www.kauai.gov/COVID-19

Call 📞 211 - [Aloha United Way \(AUW\)](#) for more information on food, shelter, financial assistance, parenting support, elderly care, disability services, & more. If your questions can't be answered by AUW, please call KEMA 📞 (808) 241-1800

Disclaimer: Benefits and services available continue to change. This information is accurate as of 07/01/2020.

For the most up-to-date version, please visit www.kauai.gov/covid-19